DENTRIX ®

DENTRIX CDT 2009/2010 Update

Listed below are the steps necessary to obtain and install the Dentrix CDT 2009/2010 Update. This year's update is unusual in that only four codes have been changed. *Note: Determine which version of DENTRIX you have and follow the instructions for your version below.*

DENTRIX Customers on an Active Customer Service Plan

A utility is available that will automatically update DEN-TRIX software with the CDT 2009/2010 codes. Please visit www.dentrix.com/support/downloads/cdt/login.asp to download the free utility. The CDT 2009/2010 update utility is also available on a disk and can be purchased by calling Sales at 1-800-DENTRIX. The price of the CD is $14.95, which covers the cost of shipping and handling.

DENTRIX Customers Not on an Active Customer Service Plan

To order the CDT 2009/2010 Update Disk at a cost of $59.95, or to find out more about DENTRIX Customer Service Plans, call Sales at 1-800-DENTRIX.

How to Download and Install the Update for G3

1. Browse to www.dentrix.com/support/downloads/cdt/login.asp

2. Enter your Customer ID Number and Serial Number. (The Serial Number can be found in the DENTRIX Office Manager under Help | About Office Manager.)

3. Click Login.

4. On the CDT Update page, click Download the CDT Update.

5. In the File Download box, click Run to install the CDT 2009/2010 Update.

Note: It is only necessary to install the update on one computer on the network.

How to Download and Install the Update for G4

1. Right-click on DENTRIX Quick Launch in the System tray and choose Updates | Check for Updates. The CDT 2009/2010 Update should appear as an optional update.

2. Place a check mark next to the CDT 2009/2010 and click Yes to install the update.

How to Update Versions G2 and Older

For users of versions of DENTRIX prior to G3, the four codes can be added by following the directions from our on-line knowledgebase, which also includes information about the new codes. Simply go to http://www.dentrix.com/support/knowledgebase/logon.asp and enter in your Customer ID and zip code, and search for article #41443.

If you're not on a support agreement and would like to access the on-line knowledge base please call 1-800-DENTRIX to speak with one of our Sales representatives to sign up for a Support Plan today!

Where are the New CDT 2009/2010 Codes?

The CDT 2009/2010 procedure codes will be added to Office Manager | Maintenance | Practice Setup | Procedure Code Setup. The fees must be manually entered for these new codes.

If you have any questions about downloading or installing this update, please feel free to contact Support at 1-800-DENTRIX.

HENRY SCHEIN ®
PRACTICE SOLUTIONS