

# Dentrix Mastery Tracks

# **SPOTLIGHT**

Dentrix Mastery Tracks" helps dental professionals



ANAIS DAKIN | ORTHODONTIC ASSISTANT

# Where do you work?

Carrie Webb Orthodontics, Whittinsville, MA

#### What is your title?

Orthodontic Assistant

# What are some of the duties you're responsible for within your practice?

Currently, I am learning a new skill set as an orthodontic assistant. In the past, I was a Consulting Practice Coordinator for an endodontic office and a Clinical/Business Manager for a general dentistry practice. In those positions, I used my knowledge of Dentrix to help create a more efficient administrative and clinical workflow. My main duties included practice coordination, training, and staff development.

#### How long have you been with this practice?

I joined Carrie Webb Orthodontics in April of 2017.

#### How long have you worked with Dentrix?

I have worked with Dentrix for 9 years.

### Which certificates have you earned?

I have earned the Dentrix Clinical Specialist, Dentrix Financial Specialist, and Dentrix Front Office Specialist certificates.

#### What got you interested in Dentrix Mastery Tracks?

When I found out about Dentrix Mastery Tracks, I felt like it would be a great way to both test my knowledge and showcase all the time I spent learning Dentrix in workshops, on the job, and through self-study at home.

# How has participating in Mastery Tracks helped you use Dentriy?

Participating in Mastery Tracks has helped to bring together everything I have learned over the years in Dentrix.

## How has becoming a Dentrix specialist improved your career?

Becoming a Dentrix specialist has helped me to gain a wider range of opportunities to apply my skill set in the dental industry. Recently I helped to open a new endodontic practice, and I plan to use my Dentrix knowledge to continue building my career.

#### What is your favorite Dentrix tip or trick?

There are so many great Dentrix tips and tricks. Hove using the Office Journal to keep track of patient phone calls and create to-do lists. When used to its potential, Dentrix can really help a practice to shine!

Take a course. Take a test. Earn a certificate. Visit Dentrix.com/Mastery and start using Dentrix Mastery Tracks to help your team improve, measure, and demonstrate their Dentrix skills.