

# Dentrix Mastery Tracks

## SPOTLIGHT

Dentrix Mastery Tracks™ helps dental professionals improve, measure, and demonstrate their Dentrix skills. Read on to find out about Chuc Nguyen, a hygienist who has completed two Mastery Tracks tests and earned one specialist certificate.



**CHUC NGUYEN** | REGISTERED DENTAL HYGIENIST

### Where do you work?

Cambridge Dental, Inc. in Houston, Texas

### What is your title?

Registered Dental Hygienist

### What are some of the duties you're responsible for within your practice?

At our practice, I perform dental prophylaxis and periodontal maintenance, scale and root plane, apply sealants, take impressions for occlusal guards/bleaching trays, take radiographs, enter and present treatment plans, work on recall, order supplies, and train new staff members on clinical tasks like treatment planning and clinical notes.

### How long have you worked with Dentrix?

I have worked with Dentrix for over nine years.

### Which certificates have you earned?

I have earned the Dentrix Clinical Specialist certificate.

### What got you interested in Dentrix Mastery Tracks?

When our office transitioned from Easy Dental to Dentrix, I wanted to familiarize myself with the clinical aspects of Dentrix so I could customize the procedure code setup and clinical note templates to make it easier for the clinical staff and the doctors.

### How has participating in Mastery Tracks helped you use Dentrix?

Completing the Clinical courses and tests allowed me to be more confident in navigating Dentrix. Now if I have any questions, I know exactly where to find my answers.

### How has becoming a Dentrix specialist improved your career?

By becoming a Dentrix specialist I was able to use my knowledge to help the team be more effective and efficient, creating a better experience for the patients. I have helped to shorten the time for the clinical staff to create treatment plans and complete clinical notes, and now they can do it more thoroughly with fewer clinical errors.

### What is your favorite Dentrix tip or trick?

My favorite Dentrix trick is to create and customize clinical note templates for each provider. This has allowed the clinicians to be very detailed with their clinical notes and save time with documentation.

Take a course. Take a test. Earn a certificate.  
Visit [Dentrix.com/Mastery](https://Dentrix.com/Mastery) and start using Dentrix Mastery Tracks to help your team improve, measure, and demonstrate their Dentrix skills.