

# **Dentrix Mastery Tracks**

# **SPOTLIGHT**

Read on to find out about Lisa Dunlap, a Registered



LISA DUNLAP | REGISTERED DENTAL HYGIENIST

#### Where do you work?

I currently practice at Branchburg Dental in Branchburg, NJ.

#### What is your title?

I am a Registered Dental Hygienist.

#### How long have you worked with Dentrix?

I have worked with Dentrix for over 14 years.

#### Which certificates have you earned?

I have earned the Dentrix Clinical Specialist, Dentrix Financial Specialist, Dentrix Front Office Specialist, and Dentrix Practice Analysis Specialist certificates.

#### What got you interested in Dentrix Mastery Tracks?

A Dentrix trainer working with our office suggested I take the tests to measure how well I know the software and to give me information on areas I need to improve.

## How has participating in Mastery Tracks helped you use Dentrix?

I have learned so much going through the Dentrix Mastery Tracks program. I feel like I can better assist my patients and work better with our front desk to make our office run as smoothly as possible.

### How has becoming a Dentrix specialist improved your career?

I have just completed the whole set of tests, and I can't wait to share my new knowledge with my dental team. Testing myself this way has opened possibilities for adding new and interesting ways to contribute to the dental profession.

#### What is your favorite Dentrix tip or trick?

I don't have one favorite; I love it all. The program is so easy to use. I suppose if I had to pick one thing, being a hygienist and responsible for making sure all my patients have future appointments, I would pick the Continuing Care module. I love that I can generate a list of currently due, overdue, and very overdue patients, and that I can filter the list by provider or care type.

Is your team ready for your success? Visit Dentrix.com/Mastery and start using Dentrix Mastery Tracks to give your team the tools they need to measure and improve their Dentrix skills.