

Dentrix Mastery Tracks

SPOTLIGHT

Dentrix Mastery Tracks™ helps dental professionals improve, measure, and demonstrate their Dentrix skills. Read on to find out about Carly Rhea, an office manager who has completed all eight Mastery Tracks tests and earned all four specialist certificates.



CARLY RHEA | OFFICE MANAGER

Where do you work?

Devine Dentistry, PLLC in Nashville, TN

What is your title?

Office Manager

What are some of the duties you're responsible for within your practice?

What am I not responsible for?!

How long have you been with this practice?

Almost 20 years

How long have you worked with Dentrix?

Almost 20 years

What got you interested in Dentrix Mastery Tracks?

I had used Dentrix the "My Self-Taught Way" for so long. I wanted to find out other/better ways to do things and learn what I had missed.

How has participating in Mastery Tracks helped you use Dentrix?

I have definitely learned some new tips and tricks where I may or may not have been doing things the hard way for years! For example, the Reports Reference helped me understand what all of the reports are used for and when you should run them.

How has becoming a Dentrix specialist improved your career?

I started out at the front desk when the office still had a physical paper appointment book. Over the years as Dentrix has added new capabilities, the Mastery Tracks lessons have helped me to stay up to date. The first time I studied Dentrix Mastery Tracks was six years ago. I recently went through the lessons and tests again to make sure I knew what had changed in the meantime.

It has made me more efficient in the areas of Dentrix we have always used and has enlightened me and my practice about areas that we may not have been using to their full potential or not even using at all!

What is your favorite Dentrix tip or trick?

It seems so simple to me, but when I showed a new office the Locate Existing Appointment button in the Appointment Book, they were thrilled. After that I realized how much we depend on that button!

Take a course. Take a test. Earn a certificate.

Visit Dentrix.com/Mastery and start using Dentrix Mastery Tracks to help your team improve, measure, and demonstrate their Dentrix skills.