

Dentrix Mastery Tracks

SPOTLIGHT

Dentrix Mastery Tracks[™] helps dental professionals improve, measure, and demonstrate their Dentrix skills. Read on to find out about Amy Kaminski, a business manager who has completed six Mastery Tracks tests and earned three specialist certificates.



AMY KAMINSKI | BUSINESS MANAGER

Where do you work?

Dawson Family Dentistry in Danville, Indiana

What is your title?

Business Manager

How long have you been in the dental field?

For me this is a 2 part question. My father was a dentist and I worked for him from 1990-1993. I reentered the dental field in 2007 at my current office.

How long have you worked with Dentrix?

I have been working with Dentrix for 8 years.

Which certificates have you earned?

I have completed the Front Office Mastery, Financial Mastery, and Practice Analysis Mastery. I am currently working on the Clinical Mastery.

What got you interested in Dentrix Mastery Tracks?

I wanted to know all aspects of the program so our office can better utilize Dentrix.

How has participating in Mastery Tracks helped you use Dentrix?

I now have a better understanding of all the features in Dentrix and how to properly use them. We can now run a more efficient day at the office.

How has becoming a Dentrix specialist improved your career?

I feel more equipped as a business manager when a question comes my way regarding Dentrix. I feel like, having studied the Mastery Tracks, there is not a question that I cannot answer or find the answer to. This makes for happier doctors and staff.

What is your favorite Dentrix tip or trick?

My favorite trick in Dentrix is to be able to track a patient's appointment. I can open the appointment and see the history of when they were originally scheduled, who scheduled them, if they moved the appointment, and how many times did they move the appointment. Of course, this is just one of my favorite tips and tricks.