

## Frequently Asked Questions

### Dentrix Practice Advisor Hotfix



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### **What is the Hotfix?**

This hotfix addresses three issues that were found recently after release. They are:

1. VI# 168898 - YTD Benchmark Symbol showing next to Variance next to Average Daily Production in Production section of Practice Advisor Report
2. VI# 168864 - Number of Days for Production not calculating correctly in Production section of Practice Advisor Report
3. VI# 168644 - YTD Benchmark for Average Daily Production not showing correctly in Production section of Practice Advisor Report

### **Who does this impact?**

Customers that have installed Productivity Pack 7 and use the Practice Advisor report.

### **How do you get the Hotfix?**

Users who have installed Productivity Pack 7 and are on a Dentrix Customer Service Plan will automatically receive the The Practice Advisor hotfix via the auto-update feature within Dentrix.

**Note:** The auto-update feature must be enabled to receive the hotfix. Once the update alert is displayed the hotfix will be ready to download and install. Please review the overview of the hotfix that accompanies the installation file.

The Practice Advisor hotfix will also be available to users for download at <http://www.dentrix.com/support/software-updates/>

### **When is this hotfix available?**

The hotfix was sent to general release Friday, May 21<sup>st</sup>, 2010.