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DENTRIX CDT 2011/2012 UPDATE

Listed below are the steps necessary to obtain and install the Dentrix CDT 2011/2012 Update. This year's update is unusual in th at there is no new claim format, and only eight codes have been added. *Note: the update is available only for customers using version G4 with Productivity Pack 8.*

Dentrix Customers on an Active Customer Service Plan

A utility is available that will automatically update the Dentrix software with the CDT 2011/2012 codes. The update is available via the Smart Updates feature. The CDT 2011/2012 update utility is also available on a disk and can be purchased by calling Sales at 1-800-DENTRIX. The price of the CD is $14.95, which covers the cost of shipping and handling.

Dentrix Customers Not on an Active Customer Service Plan

To order the CDT 2011/2012 Update Disk at a cost of $59.95, or to find out more about Dentrix Customer Service Plans, call Sales at 1-800-DENTRIX.

How to Install the Update for G4 Productivity Pack 8

To install using the "Dentrix Quick Launch" feature:

1. Right-click on Dentrix Quick Launch in the notification area of the Windows task bar and choose Updates | Check for Updates. The CDT 2011/2012 Update should appear as an optional update.

2. Place a check mark next to the CDT 2011/2012 and click Yes to install the update.

To Install from the Internet:

1. Browse to **www.Dentrix.com/Support/Software-Updates/G4.**

2. Click Download the CDT 2011/2012 update utility.

3. Under Download the CDT Update, enter your Customer ID and Serial Number. (The Serial Number can be found in the About Dentrix dialog box under Help | About Dentrix.)

4. Click Submit.

5. On the CDT Update page, click Download the CDT Update.

6. In the File Download box, click Run to install the CDT 2011/2012 Update.

Note: It is only necessary to install the update on one computer on the network.

How to Update Versions G4 Productivity Pack 7 and Prior

For users of versions of Dentrix prior to G4 Productivity Pack 8, the eight codes can be added by following the directions from our online knowledgebase, which also includes information about the new codes. Simply go to **www.Dentrix.com/Resource-Center** and enter in your Customer ID and zip code to log in, and search for article **#50270**.

If you're not on a customer service plan and would like to access the online knowledgebase please, call 1-800-DENTRIX to speak with one of our Sales representatives to sign up for an Dentrix Customer Service Plan.

Where are the New CDT 2011/2012 Codes?

The CDT 2011/2012 procedure codes will be added to Office Manager | Maintenance | Practice Setup | Procedure Code Setup. The fees must be entered manually for these new codes.

If you have any questions about downloading or installing this update, please feel free to contact support at 1-800-DENTRIX.

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PRACTICE SOLUTIONS

To be placed on our Do Not Fax list, complete the information below and fax this request form to our 24-hour toll-free fax 1-866-609-5506

Name_____ Account Number_____ Fax Number_____

You may also request to be placed on our Do Not Fax list by calling 800-985-3015 or writing 727 E. Utah Valley Dr., American Fork, UT 84003