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DENTRIX CDT-2007 Update

Listed below are the steps necessary to obtain and install the Dentrix CDT-2007 update.
Note: This update is available only for offices using DENTRIX 11.0 and DENTRIX G2.

Dentrix Customers on an Active Customer Service Plan

A utility is now available that will automatically update the DENTRIX software with the CDT-2007 codes and claim forms. Please visit http://www.dentrix.com/support/downloads/cdt/login.asp to download the utility. The CDT-2007 update utility is also available on a Disk and can be purchased by calling 1-800-DENTRIX. The price of the CD is $14.95, which covers the cost of 2-day shipping and handling.

Dentrix Customers Not on an Active Customer Service Plan

To order the CDT-2007 update Disk call 1-800-DENTRIX, the cost is $59.95. For more information regarding Dentrix Customer Service Plans call Dentrix sales at 1-800-DENTRIX.

How to download the Update

1. Browse to http://www.dentrix.com/support/downloads/cdt/login.asp .
2. Enter the Customer ID number and Serial Number. (The serial number can be found in the DENTRIX Office Manager under Help | About Office Manager).
3. Click Login.
4. On the CDT Update page click "Download the CDT Update."
5. In the File Download box click Save.
6. At the top of the "Save As" window in the "Save In" box select Desktop.
7. Click Save at the lower right. The file CDT2007Update.exe will download to the computers desktop.

How to Install the Update

Copy the file CDT2007Update.exe to each computer and then double click on it. This will run the update. Or, copy the file to the Dentrix Setup folder on the server (i.e. C:\Program Files\Dentrix\Setup). Then from each workstation browse to the server's Setup folder and double click the CDT2007Update.exe file to run the update.

Where are the New CDT-2007 Codes?

The CDT-2007 procedure codes will be added to Office Manager | Maintenance | Practice Setup | Procedure Code Setup. The fees must be manually entered for these new codes.

How to Enable the CDT-2007 Claim Forms

After the CDT-2007 Update has been installed:
1. Open Office Manager |Maintenance | Practice Setup | Definitions.
2. Select the Definition Type "Claim Format".
3. In the "Definition Text" area highlight the line of the existing Claim Format that needs to be updated (i.e. 1: DX2003 DX2003). (See figure 1)
4. In the left box under Definition Text, type DX2007.
5. In the box on the right under Definition Text, type DX2007 (all CAPS).
6. Click Change. This will update the claim format for all patients that were attached to the selected format.
To add DX2007 as an additional claim format click Add. The new claim format will be added to the bottom of the list.
7. As necessary, in Office Manager | Maintenance | Reference | Insurance Maintenance, choose an insurance plan and click Ins Data.
8. In the Claim Format field select DX2007.

Figure 1